

# AT Ticket-Cancellation Entry Fee 2504

**Insurer:** AWP P&C S.A., Branch for Austria

**Product:** AT Ticket-Cancellation Entry Fee 2504

**Agent:** KNOX Versicherungsmanagement GmbH



*Please note: This English version is for informational purposes only. The legally binding documents and insurance terms are exclusively in German.*

This information sheet is for informational purposes only and does not provide a complete overview of the insurance coverage. The binding scope of services is defined exclusively by the contractually agreed documents (General & Special Insurance Conditions).

## What type of insurance is this?

The AT Ticket-Cancellation Entry Fee 2504 is a group insurance contract between AWP P&C S.A. and KNOX Versicherungsmanagement GmbH. Insurance coverage applies to individuals who have successfully joined the contract via the King of the Lake event taking place in 2026.



### What is covered?

#### Cancellation Protection

##### Covered Events

- ✓ Death
- ✓ Injury
- ✓ Sudden and unexpected illness
- ✓ Individual quarantine
- ✓ Mandatory court appearance at the time of the event



### What is reimbursed?

- ✓ Contractually owed cancellation fees in case of ticket cancellation
- ✓ Maximum insured amount corresponds to the premium selected



### What is not covered?

Uninsured events for all categories:

No insurance coverage is provided for damages resulting from the following events:

- × Illnesses that are not sudden and unexpected
- × Tickets not purchased through an authorized ticket vendor



### Are there coverage limitations?

Uninsured events for all categories:

- × War or acts of war
- × Civil unrest (unless explicitly included in the insurance coverage)
- × Strikes
- × Acts of terrorism (unless explicitly included in the insurance coverage)
- × Intentional self-harm or suicide
- × Unstable pre-existing conditions
- × Air, water, or other environmental pollution
- × Natural disasters (unless explicitly included in the coverage)
- × Consumption or misuse of alcohol or drugs (excluding prescribed medications)



### Where am I covered?

The Ticket-Cancellation Entry Fee 2504 is valid for the event taking place in 2026 booked via King of the Lake.



### What are my obligations?

The insured person is obligated to:

- provide complete and truthful information upon enrollment.
- submit appropriate documentation upon request.
- pay the insurance premium.
- minimize and report the damage immediately.
- truthfully describe and fully document the claimed event.



### When and how do I pay?

The premium is a one-time payment and is due immediately upon joining.



### When does the insurance coverage begin and end?

The cancellation protection begins with joining the group insurance for the booked event and ends upon passing the admission control for that event.



### How can I cancel the contract?

Ordinary termination is not provided, as this is a one-time insurance policy.

## Contact and claims support

**KNOX Versicherungsmanagement GmbH**

Resselstraße 33, A-6020 Innsbruck

**Phone:** +43 512 23830055

**Email:** kotl@sichermitknox.com

## Who is who?

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**Allianz**

Insurer

Allianz is the insurer. In case of damage, they are responsible for processing and handling the claim.

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**King of the Lake / Radsportverein Atterbiker**

Event / Eventorganizer

Radsportverein Atterbiker is the event organizer responsible for the technical provision and administration of insurance data and documents.

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**KNOX Versicherungsmanagement GmbH**

Policyholder & Primary Contact

KNOX is the policyholder and primary contact in case of a claim. They support you throughout the claims process.

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